



About Duke Home Infusion

Duke Home Infusion provides compassionate, expert home infusion therapies using a multidisciplinary approach to achieve the best possible patient outcomes and to enhance quality of life.

Duke HomeCare & Hospice is accredited by the Joint Commission. This accreditation is given only to organizations that have demonstrated that they meet the highest standards in their field.



DukeMedicine

Duke Home Infusion
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919-620-DUKE (3853)

dhch.duhs.duke.edu

Duke HomeCare & Hospice does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services, and activities, or in employment.

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DUKE HOME INFUSION



Duke HomeCare & Hospice





Our Services

Our infusion care team is composed of a nurse, pharmacist, reimbursement representative, and a patient services coordinator. We work under the direction of a patient's primary care physician.

Specialized therapies include:

- Total parenteral nutrition
- Enteral nutrition
- Antibiotic therapies
- Chemotherapy
- Pain management
- Growth factors
- Colony stimulating factors
- Immune globulin therapy (IVIG)
- Inotropic therapies
- Investigational therapies
- Catheter care

Specialty services include:

- Pediatric services
- Bone marrow transplant services
- Solid organ transplant services
- High-tech infusion nursing services
- Midline certified RNs
- Disease state management programs

Throughout the course of your home infusion therapy, our staff will maintain regular communication with you and your caregiver and perform follow-up visits according to your needs. If additional home care services are needed, we will serve as a liaison between your insurance company, physician, or other members of the health care team. Our team is available 24 hours a day, seven days a week.

About Home Infusion

Home infusion is the administration of intravenous (through a vein) medication to patients in the convenience of their own home. For patients, home infusion is a very cost-effective way to receive therapy because it decreases the time spent in the hospital. Small, portable pumps that deliver medication make it possible for patients to go about their daily activities. Patients receiving home infusion enjoy the satisfaction of returning to their own surroundings, resuming daily activities, taking an active role in their own care, and, when appropriate, returning to work. These activities offer significant emotional benefits that facilitate healing.

Service Area

Duke Home Infusion serves patients throughout North Carolina, South Carolina, and Virginia.

Paying for Care

Duke Home Infusion care may be paid for through private insurance, Medicare, Medicaid, charity, or self pay.



How to Make a Referral

To make a referral, call **919-620-DUKE** (3853) or **800-599-9339**.

Referrals are taken 24 hours a day. The following information is helpful at the time of referral:

- Patient name
- Physician's name and phone number
- Insurance information
- Caregiver or family contact name and phone number

A designated infusion team member will initiate and coordinate all home infusion needs in conjunction with the facility discharge planner, social worker, or other health care professional.

Comprehensive patient education and training occurs prior to discharge with a visit from our care coordinator. This education will continue at the patient's or caregiver's own pace. Our own pharmacy will dispense medications to the patient's home.