



## About Duke Hospice

Duke Hospice provides compassionate, expert care to meet the physical, emotional, and spiritual needs at the end of life. We serve patients in their homes, nursing homes, assisted living facilities, hospitals, and our inpatient care facilities in Hillsborough and Durham.

Duke HomeCare & Hospice is accredited by the Joint Commission. This accreditation is given only to organizations that have demonstrated that they meet the highest standards in their field.



**DUKE HOSPICE**



## **Duke HomeCare & Hospice**



## **DukeMedicine**

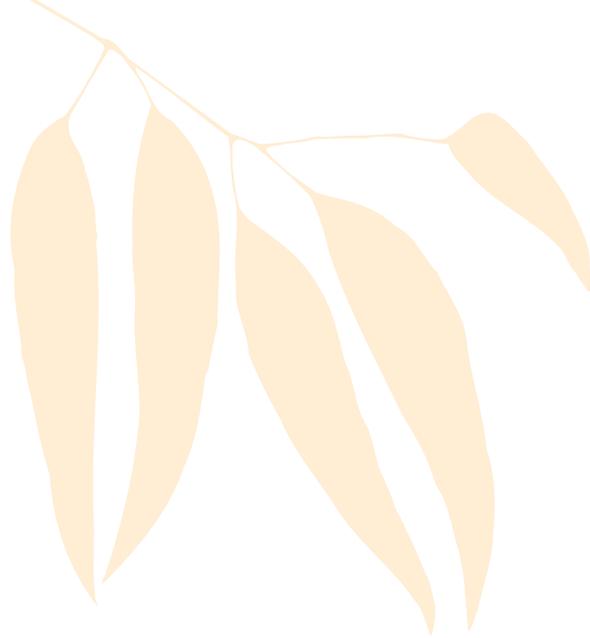
**Duke Hospice**  
4321 Medical Park Drive, Suite 101  
Durham, NC 27704

919-620-DUKE (3853)

[dhch.duhs.duke.edu](http://dhch.duhs.duke.edu)

Duke HomeCare & Hospice does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services, and activities, or in employment.

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### Our Services

Caring for a loved one at the end of life can be both physically and emotionally exhausting. Demands may simply be too great to manage alone. Our interdisciplinary team ensures that all patient and family needs are met.

### Our Team of Caregivers

- **Attending physicians** and the **medical director** coordinate and manage care for the patient and their loved ones
- **Nurses** provide direct care in collaboration with the team to ensure symptoms—including pain—are managed effectively
- **Licensed clinical social workers** assess the psychosocial needs of the patient and family to provide counseling and assistance with appropriate community services and resources
- **Chaplains** assess, coordinate, and support the spiritual needs of the patient and family
- **Nursing assistants** provide personal care, hygiene assistance and support for the patient and family
- **Trained volunteers** from the community assist in meeting patient and family needs
- **Bereavement counselors** support survivors for 13 months following a patient's death

In addition, Duke Hospice provides access to a staff member around the clock; medical consultations with the Duke Hospice medical director; therapy consultations with dietary, physical, occupational, and speech language therapists, when appropriate; and, depending upon the patient's insurance, medications, medical supplies, and equipment related to terminal illness.

### Service Area

Duke Hospice provides care to patients in these counties: Alamance, Chatham, Durham, Franklin, Granville, Orange, Vance, Person, and Wake.

### For Residents of Care Facilities

PARTners (Palliative Care in Alternative Residences Team) provides service to residents of long-term care facilities, retirement communities, and assisted living facilities. Hospice and the staff of the facilities work together to ensure the residents receive optimal end-of-life care.

### Paying for Care

Duke Hospice care may be paid for through private insurance, Medicare, Medicaid, charity, or self pay. No one is turned away because of an inability to pay.



Carver Gardens, Duke Hospice at the Meadowlands.

### How to Make a Referral

To make a referral, call **919-620-DUKE** (3853) or **800-599-9339**.

Referrals are taken 24 hours a day. The following information is helpful at the time of referral:

- Patient name
- Physician's name and phone number
- Insurance information
- Caregiver or family contact name and phone number

