



Hock Family Pavilion

Duke Hospice provides sensitive, respectful, palliative care in a setting that best meets the needs of you and your loved ones—whether at home, in an assisted living facility, hospital, or nursing home, at our Hillsborough inpatient facility—Duke Hospice at the Meadowlands, or at our newest inpatient facility—Hock Family Pavilion.

Our staff is available 24 hours a day, seven days a week, to provide care for you and your family when you need it most.

The Hock family provided financial support for the completion of our newest inpatient care facility. In honor of their generous contribution, our newest location has been named the Hock Family Pavilion. We are grateful for their support and commitment to ensuring access to compassionate inpatient services at the end of life.



Duke HomeCare & Hospice

Hock Family Pavilion
4023 North Roxboro Road
Durham, NC 27704
919-613-HOME (4663)

Duke Hospice at the Meadowlands
1001 Corporate Drive
Hillsborough, NC 27278
919-644-0764

dhch.duhs.duke.edu

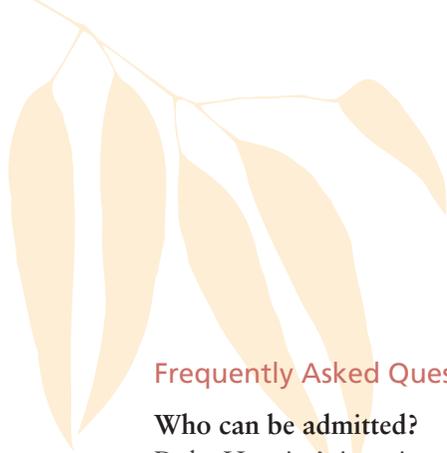
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Duke Hospice

Inpatient care facilities





Despite best intentions, family caregivers can find themselves overwhelmed by the demands of terminal illness. Meeting the physical, emotional, and spiritual needs of loved ones at the end of life requires a team approach, and Duke HomeCare & Hospice has been helping families in our community for more than 30 years.

Our Hillsborough location, Duke Hospice at the Meadowlands, has provided inpatient hospice care for patients and caregivers since 1996. Our newest facility, Hock Family Pavilion, offers the same caring, compassionate care in Durham County.

The interdisciplinary team of caregivers at both locations—including nurses, social workers, chaplains, nursing assistants, community-trained volunteers, and other counselors—is dedicated to meeting these needs through inpatient hospice care:

- Pain control and management of symptoms such as nausea, seizures, respiratory distress, and complicated wounds that can't be managed at home
- Psychosocial and clinical interventions to help address emotional and spiritual crises
- Transitional care education for new surroundings after hospital discharge

Patients receive medical attention in warm, comfortable surroundings, and families and friends can feel at ease knowing that their loved one is being cared for around-the-clock, seven days a week.

Frequently Asked Questions

Who can be admitted?

Duke Hospice's inpatient care facilities serve patients with acute symptoms currently receiving other Duke Hospice services in their residence, and hospice-appropriate patients who are currently in the hospital and require 24-hour care from a registered nurse. Other admission criteria may apply.

How long is the average stay?

The average length of stay is seven days. Planning and assistance will be provided to transition the patient when inpatient care is no longer required. Ongoing hospice care can be provided at the patient's home or at a contracted facility.

How is care paid for?

Medicare and Medicaid cover 100 percent of hospice services. Most private insurance plans have a hospice benefit as well. Please note that no one is turned away from hospice care because of an inability to pay.

How can I make a referral?

Please call our referral coordinator at **919-620-3853**. Referrals are taken 24 hours a day. To expedite the process, please provide:

- Patient's name, address, phone number, date of birth, and Social Security number
- Attending physician's name and phone number
- Caregiver's name and phone number
- Diagnosis
- Insurance information



Duke Hospice at the Meadowlands

Volunteering

Hospice volunteers provide a special kind of caring to terminally ill patients. Share your individual talents, skills, and experience with Duke Hospice patients and their families. Volunteers are the heart of hospice. Please consider joining us in supporting families and patients at the end of life.

For more information please contact the Volunteer Supervisor at **919-620-3853** or visit our Web site at dhch.duhs.duke.edu.

Giving

The staff of Duke HomeCare & Hospice is honored to provide care that benefits families throughout our area. We are grateful for donations from generous supporters, which help us to provide much-needed care to patients and their families at a very difficult time.

If you would like information regarding naming opportunities at our new Durham facility, the transfer of stock/securities, or including Duke HomeCare & Hospice in your estate plans, please call the Office of Development at **919-620-3853**.